



1462 E. Ninth Street Pomona, CA 91766

Customer Service: 800-225-7727 Fax: 909-629-3576

Order #: _____
Name _____

Curbside Delivery Instructions & Agreement

UTILITY INFORMATION

*** Before ordering your OC Hot Tub carefully read the entire Pre-Delivery Guide and Owners Manual to ensure proper delivery, positioning and installation.**

1. **Electrical Requirements:** The electrical wiring of the hot tub must meet the requirement of the National Electric Code (NEC) and any applicable state or local building codes. All 240V hot tubs must be permanently connected to the power supply. The electrical circuit must be installed by a certified and licensed electrician.
2. **Foundation Requirements:** Your new hot tub needs a good, solid and level foundation. Please note: It is the responsibility of the owner to provide a suitable base that is both flat and level to prevent distortion from occurring. Member is responsible for any Subdivision restrictions or permit requirements.

PREPARING FOR DELIVERY

*** Before ordering your OC Hot Tub carefully read the entire Pre-Delivery Guide and Owners Manual to ensure proper delivery, positioning and installation.**

Curbside Delivery Service

- Your item will be shipped from a local delivery terminal.
- The delivery terminal will call you when your item arrives to schedule a delivery appointment. (Depending on production and shipping availability this could be 2 to 6 weeks for delivery.)
- Deliveries are made between the hours of 8:00 AM and 4:30 PM Monday through Friday and will be scheduled as a 4-hour window.
- **Do not schedule an electrician on the day of delivery.** Delivery is subject to change due to unforeseen circumstances. All electrical setup is the customer's responsibility.
- Your item will be delivered on a lift gate truck and will be taken off the truck by the delivery agent to the curb at the end of your driveway.
 - Extraordinary delivery requirements may necessitate an additional fee to the carrier.
 - Please note any damage to the item or packaging on the delivery receipt or, if refusing delivery due to damage please note refused due to damage on this receipt.
 - Member is responsible to confirm the delivery site has easy access with no delivery restrictions, regulations or special conditions that prevent access to the delivery site.
- Check with your local building/zoning authority and neighborhood association for permit and other requirements. Most cities and counties require permits for exterior construction and electrical circuits. In addition, some communities have codes requiring residential barriers

DELIVERY

Before ordering your OC Hot Tub carefully read the entire Pre-Delivery Guide and Owners Manual to ensure proper delivery, positioning and installation.

- Curbside delivery service provides delivery of your item(s) to the curb at the end of your driveway. This service does not include set up or assembly of items or removal of packaging materials.
- Upon delivery please inspect your item(s). You will be required to sign a Proof of Delivery receipt.
- Please note, if you live down a road or driveway that the delivery truck cannot access without causing damage to the truck we will be unable to complete delivery.
- A signature is required for all deliveries; the driver is unable to complete delivery without a signed delivery receipt.
- All dates and times given for delivery, at the time of sale, are estimated and may be rescheduled due to unforeseen circumstances.

ACCESS & CLEARANCE

*** Before ordering your OC Hot Tub carefully read the entire Pre-Delivery Guide and Owners Manual to ensure proper delivery, positioning and installation.**

- Member is responsible for clear access from the delivery vehicle to delivery site.
- **Crane Service is not included in the price of the product. If a crane is required for delivery the member agrees to pay this fee, in full, at the time of the service. Member is responsible to coordinate Crane Service if necessary and all costs are the Member's responsibility.**

Member Acceptance - Member acknowledges receipt of the above delivery instructions and agrees with the conditions listed above.

DATE: _____ SIGNATURE: _____

***Email this form to customerservice@ochottubsinfo.com or fax to (909) 629-3576.**